

Installation Guide:

for the Warmup **Tempo** Digital Programmable Thermostat

Warmup

The world's **best-selling** floor heating brand™


Introduction

The **Tempo** thermostat is designed to aid in the comfort of your home by providing timed regulation of your Warmup underfloor heating system. The thermostat is designed to receive temperature input signals from the following sensors:

1. Air sensor located inside the thermostat
2. Floor sensor installed in the floor to be heated supplied with thermostat

The thermostat is not a safety device and should only be used with Warmup heating products. In order to avoid damaging your flooring the correct floor type must be selected during the thermostat programming process.

Technical Specification:

- Supply voltage: 120/240 V, 60 Hz, T40
- Maximum Switch Load: 15A resistive Note: This product is not designed to be used with any inductive load.
- Sensors: Air & Floor
- Battery Backup: 3 Months (CR2032 Battery Provided)
- Floor sensor Type: NTC (10K) - Maximum Temperature 104°F (40°C)
- Disconnection means: type 1B
- Pollution degree: 2
- Rated impulse voltage: 4000V
- Automatic action: 100000 cycles
- Class II 

WARNING – Important safety note

This product uses mains voltage electricity and work should only be carried out by a qualified electrician. You should always isolate the power supply before attempting to install or repair the **Tempo** thermostat. The thermostat should not be put into operation unless you are certain that the entire heating installation complies with current general safety requirements for electrical installations. Electrical installation must be in accordance with latest local electrical wiring code.

Important Notices

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

Caution: To maintain compliance with the RF exposure guidelines, place the unit at least 20cm from nearby persons.

WET AREAS

Install the thermostat a minimum of 5ft away from showers, tubs and other sources of splashing water.

IC Statement

This device complies with Industry Canada Licence-exempt RSS-247. Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Caution: To maintain compliance with the RF exposure guidelines, place the unit at least 20cm from nearby persons

Installation:

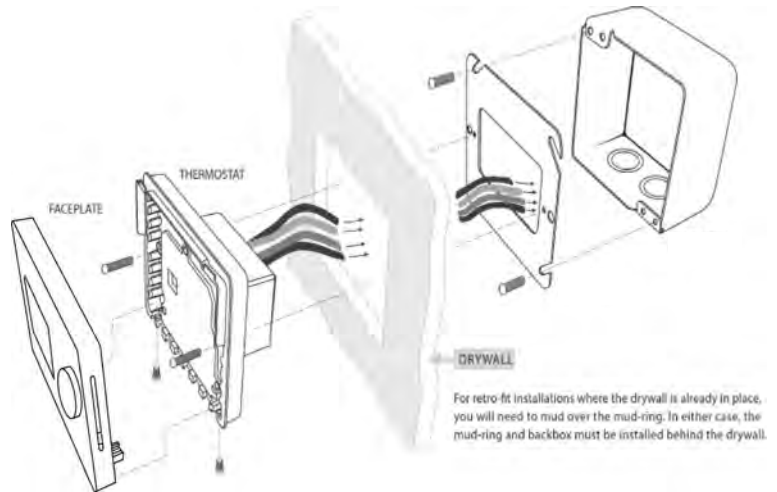
The thermostat should be installed inside a square 4"x4" back box with a single mud ring mounted horizontally (also called plaster ring). For optimal performance, the thermostat should be located in an area with good ventilation. It should not be installed beside windows/doors, in direct sunlight or above another heat generating device (e.g. Radiator or TV). The thermostat is designed for operation between 32°F to 122°F (0°C and 50°C) with relative humidity less than 80%.

Opening the thermostat

1. Separate the front housing of thermostat
2. Unscrew both closing screws (at the bottom) until they don't turn any further.
3. Release front housing by gripping lower half of outer frame and pulling outwards then upwards. Place front housing somewhere safe.

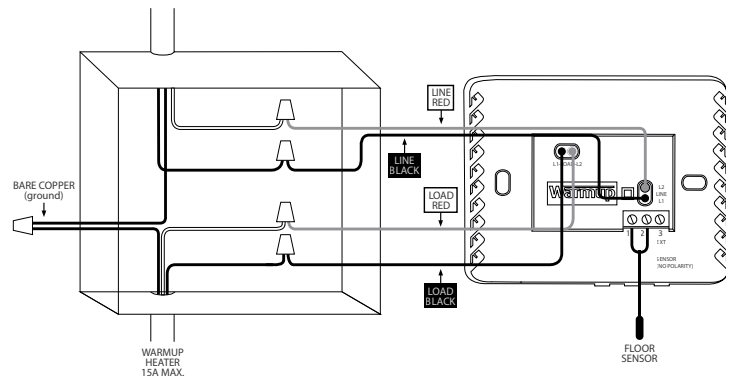
Placing the back box

1. Open the back box and create openings by pushing one or two holes.
2. Place the rear part into the wall where you've chosen to place the thermostat.
3. With 2 screws, secure the back of the Tempo to the face of the electrical box



Connecting wires

1. Attach the sensor wires into the thermostat following the instructions on page
2. Check to ensure that you have all the following wires connected to the back panel of the thermostat:
 - Power lead (Line 1 and Line 2)
 - Heater wire (Line 1 and Line 2)
 - Floor sensor
3. Complete wiring as explained on the following pages.
4. Pull wires into the electrical box.



IMPORTANT

Ensure that multi strand wires are fully inserted into twist-on wire connectors (wire nuts) and secured tightly. Any loose strands should be trimmed as they could cause a short-circuit.

Note: Do not obstruct the thermostat's vents.

Location and installation of floor sensor

The optimum location of the floor sensor is described in each Warmup heater installation manual. Refer to that manual when selecting floor sensor location.

Warmup recommends the use of conduit when installing the floor sensor. The conduit will protect the sensor and will allow easier repair of the sensor in the case of sensor damage after flooring has been laid.

Powering Up

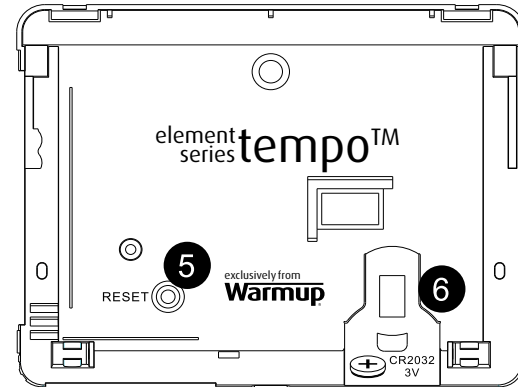
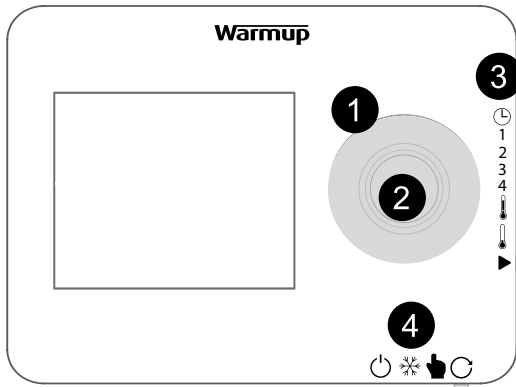
You can now power up the thermostat and begin the programming process.

Operating Guide:

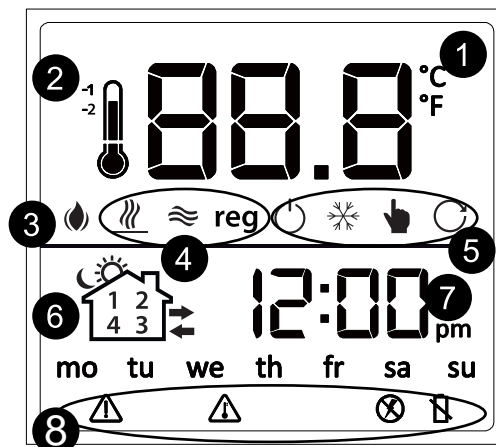
for the Warmup **Tempo** Digital Programmable Thermostat

Introduction






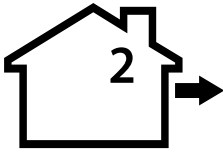
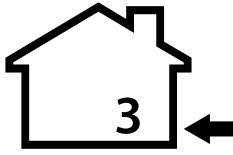





The **Tempo** has been designed with simplicity in mind and is highly intuitive in its programming. The sliders and simple rotary control make the setting of the thermostat quick and easy.



- (1) **Rotary Control** (Turn clockwise to increase and anti clockwise to decrease.)
- (2) **Main Button**
- (3) **Program Slide** control (only used during programming)
- (4) **Mode Slide** control
- (5) **Reset Button**
- (6) Replaceable CR2032 battery



1.	Normally shows the current temperature in the room. This can be either the floor temperature or the air temperature. (See icon 4). When you are setting a program or manual temperature this icon will temporarily show the set temperature.
2.	During programmed operation this thermometer will show whether the thermostat is at "Comfort" or "Setback" temperature. The icon will be displayed when "Comfort -1/ -2 is the target temperature. (Only used with the Fil Pilote)
3.	This icon is displayed when the heating is on.
4.	These icons show the type of temperature regulation being used. Floor Sensor Air Sensor Regulator reg (This mode should only be used in special situations, please contact Warmup for additional information).

5.	<p>These icons show the mode in which your thermostat is being used:</p> <ul style="list-style-type: none">  ➔ Program mode will run the scheduled program  ➔ Manual mode will hold a fixed temperature  ➔ Frost Protection will not allow the temperature to fall below 5°C  ➔ Standby mode <p>NOTE: When the thermostat displays both the manual and comfort icon the thermostat is in a manual override and will hold a fixed temperature until the next scheduled program period.</p>
6.	<p>These icons show which time of day is being programmed.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Morning</p> </div> <div style="text-align: center;">  <p>Day</p> </div> <div style="text-align: center;">  <p>Evening</p> </div> <div style="text-align: center;">  <p>Night</p> </div> </div>
7.	<p>This area shows the current time and day of the week.</p>
8.	<p>These are error icons (see trouble shooting section) or special command icons:</p> <ul style="list-style-type: none">  ➔ Floor sensor error  ➔ Overheat limit has been reached  ➔ There is no mains power  ➔ Battery is low

Getting started

In order to program the **Tempo** thermostat all you need to do is slide the **Program Slide** control from the top position to the bottom position, customising the program along the way.




If you make a mistake, return the **Program Slide** control to the previous position and start again. In order to change a setting value, turn the **Rotary Control**. Pressing the **Main Button** will accept the value and move you on to the next value that needs setting.

The **Tempo** thermostat has a number of "Installer Settings". If your thermostat has been installed correctly and is working then it is unlikely that you will need to change these again. For additional details see "**Installer settings**" section.

Your thermostat can be set so that the programming is done for "all days the same", "weekday and weekend" or "7 day". To change this setting, see the "**set time/day**" section.





Programming the thermostat

To program your thermostat all you need to do is move the **Program Slide** control on the right hand side of your thermostat from top to bottom. The table below will explain what you can do at each step.

Set Time /Day		<p>Turn the Rotary Control to change the current clock time. Once the clock time has been set, press the Main Button, you will now be able to set the day of the week. Turn the Rotary Control to select the correct day.</p> <p>Your thermostat will by default allow you to set a weekday and weekend program (5-2d). If you would like to set "all days the same" (1d) or "7 day" programs (7d) then hold the Main Button for 5 seconds whilst in the set time/day slide position. Once in this mode, turning the Rotary Control will allow you change this setting. Push the Main Button or move the Program Slide to accept the value.</p> <p>Once you have set the time and day, move the Program Slide to the next position to accept the value.</p>
Set Timing	<p>1</p> <p>2</p> <p>3</p> <p>4</p>	<p>When in any of these positions you can set the start time for "morning" (1), "day" (2), "evening" (3) and "night" (4) periods. The "morning" and "evening" periods will follow the comfort temperature, "day" and "night" periods will follow the setback temperature.</p> <p>Using the Rotary Control, select the start time and press the Main Button to move to the next day.</p> <p>If you hold the Main Button for 3 seconds it will copy the start time to the next day.</p> <p>Tip - If you want to set the thermostat so that it is keeping the comfort temperature all day and only setback at night, then just set the "day" start time equal to the "evening" start time.</p>
Set Temperatures		Here you can set the temperature which will be used for the comfort and setback temperatures.
Done		Move the Program Slide control to the lowest position in order to start your thermostat. Heating will not occur if the Program Slide control is not in this position.

Selecting your mode

Your thermostat can be set to run a program, hold a fixed temperature, efficiently protect your home from freezing or standby. You can select these modes by moving the **Mode Slide** control on the bottom of your thermostat.





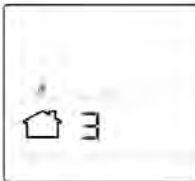


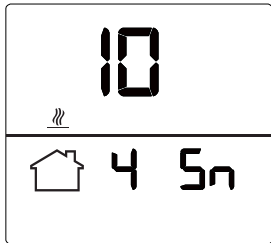
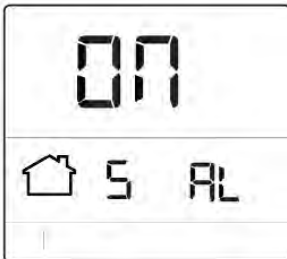

Standby		<p>The thermostat will not come on.</p> <p>NOTE: The thermostat is still connected to the mains electricity supply and your heating system is not isolated. Always isolate from the mains before undertaking any maintenance.</p>
Frost Protection		The thermostat will not let the temperature fall below 41°F (5°C).
Manual		The thermostat will hold a fixed temperature. Just turn the Rotary Control to change the temperature.
Auto		In this position your thermostat will run the program you have set. If you would like to Temporarily adjust the temperature, just turn the Rotary Control . At the start of the next heating period, your thermostat will automatically resume your programming schedule.


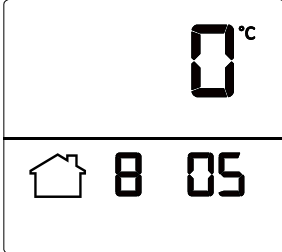
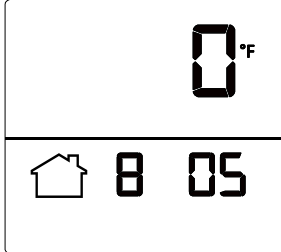
Installer settings

These are settings that should be set by the installer of the thermostat and are unlikely to need to be changed again during the product's life.





To enter the installer setting mode, remove the thermostat from the wall plate. Press and hold the **Main Button** and, using a pointed device, press and release the **Reset Button** on the back of the thermostat. After 5 seconds release the **Main Button** on the front of the thermostat.

Once in the installer setting mode you can turn the **Rotary Control** to change your selection and press the **Main Button** to accept your setting and proceed to the next step. Once you have completed all the steps you will automatically exit the installer setting mode.

Installer Step	Setting Configured	Default Value	LCD Example
1.	Change clock format (12hr/24hr)	"12"	 
2.	Change unit of measurement (Degree C/F)	°F	 
3.	Change sensor used to target temperature (Floor/ Air/ Regulator) Note: In regulator mode the thermostat will run for a set number of minutes in a 10 minute cycle.	Floor	  
4.	Set Floor Sensor Type If you already have a sensor installed a sensor for a different model thermostat you can use this setting to change the sensor value and allow the thermostat to function. The possible options are NTC 10K (probe supplied with the Tempo) NTC 12K (probe supplied by Warmup with previous models of thermostat). Note: Warmup can only validate the thermostats performance when used with a Warmup probe supplied with the Tempo .	10K	
5.	Decide whether the thermostat uses Adaptive Learning to pre heat the room for your schedule.	On	 

6.	Set Overheat limit to protect your floor. Please note, the Tempo will only allow you to set a temperature 2°C/4°F lower than the Overheat limit	86°F	 <table border="1" data-bbox="1094 136 1473 383"> <thead> <tr> <th colspan="2">Maximum Overheat Limits</th> </tr> </thead> <tbody> <tr> <td>Tiles</td> <td>40°C / 104°F</td> </tr> <tr> <td>Stone</td> <td>40°C / 104°F</td> </tr> <tr> <td>Wood / Laminate</td> <td>28°C / 86°F</td> </tr> <tr> <td>Carpet</td> <td>28°C / 86°F</td> </tr> <tr> <td>Vinyl</td> <td>28°C / 86°F</td> </tr> </tbody> </table>	Maximum Overheat Limits		Tiles	40°C / 104°F	Stone	40°C / 104°F	Wood / Laminate	28°C / 86°F	Carpet	28°C / 86°F	Vinyl	28°C / 86°F
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7.	Set an offset value to calibrate the temperature reading of your thermostat sensors	0°F	 												

Error messages / Trouble shooting

The thermostat is not controlling the temperature	Ensure that the Program Slide is in the run position (lowest point) and that the Mode Slide control (bottom) is in the manual or program positions.
Floor sensor error	If you see the floor sensor error icon  or " - - " on the screen it means that your thermostat has been unable to detect the temperature of the floor. Please contact Warmup.
Overheat	If you see the overheat icon  this means that your floor has become too hot and the heating has been suspended. Please contact Warmup.
Low battery	The low battery icon  will display when the battery needs to be replaced. The thermostat must be connected to the mains electricity supply in order to work, it is not designed to be used with an intermittent power supply. If the battery is not installed then your thermostat will not be able to maintain the clock time if power is lost.
Heating starts too early	If your heating is coming on too early, then this may be because the Adaptive Learning function is turned on. This function allows your thermostat to learn how long it will take to heat up to ensure it is the correct temperature at the start of the comfort periods. See "installer settings" section of this guide.
Incorrect calibration	Your thermostat should not need any calibration, however if you would like to apply an offset to the temperature settings see the " installer settings " section.
No mains electricity	If you see the no mains power icon  this means that the thermostat is not receiving power. Check that the thermostat logic module is properly installed on the power module and that the mains electricity supply is connected.
Regulator mode (Reg) is displayed	In this mode your thermostat will come on for a set number of minutes in a 10 minute cycle. The thermostat will not use the temperature for control. Please contact Warmup for additional details.
HI or LO is displayed	The thermostat will display "HI" if the ambient temperature exceeds 122°F (50°C) and "LO" when the ambient temperature falls below 32°F (0°C).

Warranty

Warmup Inc warrants this product, to be free from defects in the workmanship or materials, under normal use and service, for a period of three (3) years from the date of purchase by the consumer. If at any time during the warranty period the product is determined to be defective, Warmup shall repair or replace it, at Warmup's option.

If the product is defective, please either,

- (i) return it, with a bill of sale or other dated proof of purchase, to the place from which you purchased it, or
- (ii) contact Warmup. Warmup will determine whether the product should be returned, or replaced.

This warranty does not cover removal or reinstallation costs, and shall not apply if it is shown by Warmup that the defect or malfunction was caused by damage which occurred while the product was in the possession of a consumer.

Warmup's sole responsibility shall be to repair or replace the product within the terms stated above.

WARMUP SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE OF ANY KIND, INCLUDING ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING, DIRECTLY OR INDIRECTLY, FROM ANY BREACH OF ANY WARRANTY, EXPRESS OR IMPLIED, OR ANY OTHER FAILURE OF THIS PRODUCT. THIS WARRANTY IS THE ONLY EXPRESS WARRANTY WARMUP MAKES ON THIS PRODUCT. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS HEREBY LIMITED TO THE THREE-YEAR DURATION OF THIS WARRANTY.

This warranty does not affect your statutory rights.

PLEASE REGISTER YOUR WARMUP PRODUCT AT:

www.warmup.com (USA) or www.warmup.ca (CANADA)



Customer care

For any questions regarding product installation or operation, please contact Warmup at:

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